

## **Grifid Hotel Vistamar \*\*\*\*Golden Sands**

*Vistamar hotel was incorporated into the family of Grifid Hotels in 2011. After a complete renovation in 2019, new design follows the trend of “urban jungle” style with new concept of outlets. The modern ambience and professional service are bound to make this a popular holiday getaway. Having superb location in the first line of Golden Sands resort, it is a hotel with relaxing atmosphere for the entire family, as well as chill-out “ADULTS only”- GRIFID concept zone on the roof for extra premium feeling of attentive service and spectacular views. **Separated Adults only and Family outlets in a timeless style, high class services and coziness!***

### **Highlights and new services**

- ◆ **One parasol and two sun beds (with mattresses) per room on the beach, UPON AVAILABILITY**
- ◆ **NEW: A-la-cart dinner – limitation of free access by the duration of stay:**
  - **Stay up to 3 nights incl. – a la carte restaurants are not included**
  - **Stay of 4 and 5 nights incl. – one a la carte dinner is included (Sky restaurant for guests, booked Concept room)**
  - **Stay of 6 nights and more – unlimited access to all a la carte restaurants of Vistamar (Sky restaurant for guests, booked Concept room) and to Dine Around**  
**Advance reservation is required for all a la carte dinners**
- **Renewed Dine Around program – valid for stays of at least 6 nights;** a great selection of a-la-carte restaurants offers variety of moments by experiencing different cuisines in selected restaurants in Grifid Bolero and Metropol.
- Cozy area with fire pit and comfortable seating and lovely social table
- Infinity pool with cabanas, sun beds and umbrellas with service to the chair, Sky restaurant (**Adults only zone & free of charge only for “Concept” guest**)
- **GRIFID CONCEPT ROOMS DESIGNED FOR ADULTS ONLY (16+)**
- Spacious and welcoming LOBBY with coffee, lobby bar and fine dining spots in cozy sitting
- 24 hours Ultra all inclusive program (**24 hours drinks and midnight snack from 23:30-00:30**)
- **Romantic dinner at the beach in front of Grifid Metropol** – reservation required and with surcharge
- **Theme beach parties (July – August)**

### **General information**

- **24 Hours ULTRA All Inclusive basis for families and separated adults only outlets (infinity swimming pool, bar, restaurant)**
- One main building with new adjacent wing: 10 and 8 floors
- 10 m from the beach
- 15 km from Varna
- 30 km from Varna Airport
- 500 m from the center of the resort
- 500 m from the shopping center
- 500 m from a public bus station
- Languages spoken: Bulgarian, English, German, French, Russian
- 24-hours reception & 24 hours security
- Guest Relation services – taking care of all little details that matter for your stay
- Main restaurant, a-la-carte fine dining spots (Italian, Bulgarian, Classic), Social table “Sofra”, Snack restaurant, Coffee shop, Midnight snack, Renewed Grifid Dine Around program
- Sky zone (bar & restaurant) with infinity pool (**free of charge for “Concept” guests**)
- Lobby bar, Pool bar and Bar salon offer variety of local and international alcoholic and non-alcoholic beverages and Beach bar – only local alcoholic and non-alcoholic beverages

- Facilities in public areas are wheelchair accessible
- Parking – **limited and against charge**
- Grifid Souvenir Shop
- Free Wi-Fi connection in hotel (lobby area & all rooms)
- Taxi
- Rent-a-car services
- Laundry and ironing service – at a charge
- Currency exchange
- Shop
- Doctor
- Gym, elegantly decorated Wellness center
- Entertainment, sport activities and animation program for adults & children
- Certificated by Travelife

### ***Accommodation***

- **Check-in time – from 14:00h** – starts with afternoon snack menu
- **Check-out time – until 12:00h** – ends with late, continental breakfast
- **325** hotel rooms with direct sea view, side sea view or park view
- **2019** renovation of all standard rooms
- **2019** renovated **SUITE rooms** - consist of one living-bedroom and one separate by sliding door bedroom, bathroom with shower, coffee-tea making facilities. Park (including Suit Economy Room), sea view or lateral sea view room;
- **2019** newly built **Junior suites** – open space large room with bedroom area and a cozy sitting area, coffee - tea facilities
- **GRIFID CONCEPT ROOMS “ADULTS ONLY” (16+)**; Double Room and SUITE – frontal sea view, free in room safe, capsules coffee machine (refilled daily), branded toiletries “RITUALS”, Slippers and bathrobes, USB plug and Welcome gift.
- Hairdryer
- Cosmetic mirror in bathrooms
- International dialing phone
- Central air conditioning system
- **Multimedia TV (hotel information and services)**
- Free Wi-Fi connection
- In-room safe (against additional charge)
- Mini bar – free of charge, daily restocked (water, soft drinks, beer)
- Tiled or laminated floor in rooms
- Balcony
- Pillow menu
- Top mattress menu – upon request
- Baby cots – free of charge

**The early check-in and late check-out are according the availability of the hotel and are a subject of additional payment.**

### ***GRIFID CONCEPT ROOMS DESIGNED FOR ADULTS ONLY (16+)***

- ◆ Exclusive access to Sky bar & Restaurant with a la carte service in relaxing atmosphere, unique spacious terrace, and cozy area with fire pit endless feeling of sky and stars along with premium spirits and gourmet dinner (reservation required for dinner). Lovely seating social table.

- ◆ Exclusive access to the infinity pool with a lovely sky terrace, cabanas and panoramic view to the sea;
- ◆ A-la-carte dinner in Fusion restaurant in Grifid Metropol 9 –courses degustation menu (reservation required, free of charge once per stay of at least 6 nights)
- ◆ Adults only beach section: beverages are served (in front of hotel Metropol)
- ◆ Modern rooms on high floor with frontal sea view; in-room safe free of charge, slippers and bathrobes, branded toiletries “RITUALS”; USB plug
- ◆ GRIFID welcome gift on arrival
- ◆ Capsules coffee machine (refilled daily);
- ◆ Daily Turn down service every night – for “Concept Guests” only
- ◆ Priority check-in and complimentary late check-out (upon request & upon availability)
- ◆ Free time activities (cocktail parties, DJ parties, wine tasting, Martini evenings, cooking classes, adventure walk)
- ◆ **Evening entertainment: live music several times a week**
- ◆ Dedicated GRIFID guest relation to assist with planning vacation experience and booking reservations – dinner / spa treatment / private dinners.
- ◆ Free access to Fitness studio in Encanto Beach Medi SPA center from 6 am. until 8 pm.
- ◆ **A-la-cart dinner in the hotel of accommodation – once for stays of 4 or 5 nights incl. Upon a longer stay (6 nights and more) – free visits of a-la-cart restaurants for dinner are unlimited including also the ones within the Dine Around program (advance reservation is required).**

### **Rooms**

- **Double room with park / sea view** – 2+0, 2+1, 3+0. App. 24 m2. Coffee and tea facilities free of charge.
- **Junior suite with side sea view** – 2+0, 2+1, 3+0. App. 35 m2. Coffee and tea facilities free of charge.
- **Suite with park, side sea view** – 2+2, 3+1. App. 38 m2. Coffee and tea facilities free of charge.
- **Concept double room – frontal sea view for 2 pax** max. App. 35 m2. Welcome gift, coffee machine with capsule, branded cosmetics “Rituals”, bathrobes and slippers, beach towels in the room. Free early check-in and late check-out upon availability. Safe – free of charge.

### **Restaurants – part of Ultra All Inclusive basis**

#### **Vistamar main restaurant**

New spacious restaurant with open air terrace overlooking the sea

#### **Opening hours:**

**Breakfast** 07:30 – 10:00 buffet

**Lunch** 12:30 – 14:00 buffet

**Dinner** 18:00 – 21:30 buffet

- Buffet breakfast, lunch and dinner.
- Varied culinary delights offered via show cooking, carving, pizza and pasta stations; diet, salad and delicious culinary buffets.
- Beverage buffet with mineral water, soft drinks, draft beer and country wine, coffee and tea.
- Highchairs for children.
- Culinary theme buffets – 2 times per week .
- Gala dinner – once in 10 days.
- Nonsmoking indoor.

**Elegant dress code for Gala dinner required for both – ladies and gentlemen.**

#### **Snack restaurant**

#### **Opening hours:**

**Late breakfast** 10:30 – 12:00 table service

**Afternoon snack** 12:00 – 17:00

- Continental breakfast (warm dishes)
- Afternoon snack: pizza & pasta, sandwiches, fruits

**Italian a-la-carte restaurant “Furna-ta”**

Open air restaurant offers culinary trip to Italy during the holiday.

**Opening hours:**

**Dinner** 18:30 – 21:30

- Capacity: 58 seats outside on the terrace
- A la carte service
- Beverages - mineral water, soft drinks, coffee, draft beer, country wine and coffee
- Advanced reservation required for dinner and **included with minimum stay required**

**A la carte fine dining spots**

**Opening hours:**

**Dinner** 18:30 – 21:30

- A la carte dining options for dinner in lovely decorated food areas and cozy and styling sittings:
- Bulgarian restaurant “Karmare”
- Classical restaurant “Gozba-ta”
- Beverages - mineral water, soft drinks, coffee, beer and country wine
- Advanced reservation required for dinner
- **included with minimum stay required**

**Dress code for dinner required – long trousers for gentlemen**

**Social table “Sofra”**

**Opening hours:**

**Cold breakfast (healthy selection)** 10:00 – 12:00

16:00 – 17:00

**Dinner** 18:30 – 21:30

- Inviting place for social chats, smiles and dining experience
- A light breakfast before lunch with healthy bites
- Afternoon delights: tasty smoothies & fresh lemonade
- A la carte dinner with **fixed menu part of DINE AROUND program** with beverages - mineral water, soft drinks, draft beer and country wine and coffee; **included with minimum stay required**

“SOFRA” is made for people that want to share time and happiness in pleasant atmosphere. **Dress code for dinner required – long trousers for gentlemen**

**Open air sky bar & restaurant “Pagur”**

**(CONCEPT AREA 16+) A LA CARTE SERVICE**

**Opening hours:**

**Late breakfast** 10:00 - 12:00

**Light lunch** 12:00 - 14:00

**Snack:** 14:00 - 17:00

**Dinner:** 20:00 - 23:00

- Open during the day **ONLY** for guests accommodated in Grifid concept rooms (16+)

- Outdoor sitting area
- Beverages - mineral water, non-alcoholic beverages, refreshing cocktails, coffee and tea, draft beer, wine (country)
- For dinner the restaurant is opened for all hotel guests, against extra charge and advance reservation;
- Free of charge dinner for the guests with Concept rooms, advance reservation is required; **included with minimum stay required**

**Renewed Grifid Dine Around Program** – valid for stays of at least 6 nights, a diverse and complimentary choice of a la carte restaurants with variety of cuisine types for our guests. Asian and Tex-Mex in Bolero, a selected restaurant in Metropol (Mongos and Rodizio) and “Social Table” a la carte dinner, Italian, Bulgarian and Classical restaurant in Vistamar.

True culinary journey around the world provided by Grifid with no match on the Bulgarian Black sea coast!

Fusion a la carte Restaurant (9 step degustation molecular menu) and Romantic Dinner at the beach in front of Grifid Metropol – reservation required and with surcharge.

**Grifid concept package includes one a la carte dinner in Fusion restaurant in Grifid Metropol** (reservation required)

### ***Bars – part of Ultra All inclusive basis***

#### **Pool Bar**

Next to the outdoor pool, open air and with terrace

**Opening hours:** 10:00 – 18:00

- **ULTRA All Inclusive** offer features mineral water, local and imported alcoholic drinks, non-alcoholic beverages, refreshing cocktails, coffee and tea, draft beer
- Ice cream

#### **Lobby bar**

**Opening hours:** 00:00 – 24:00 bar service

- **24 HOURS ULTRA All Inclusive** offer features **local and imported** alcoholic drinks, non-alcoholic beverages, refreshing cocktails, coffee and tea, draught beer, mineral water
- Smoking is not allowed

#### **Midnight snack**

**Opening hours:** 23:30 – 00:30

#### **Beach bar**

**Opening hours:** 10:00 – 17:00 bar service

In high season 09:00 – 18:00

- **ULTRA All Inclusive** offer features **local** alcoholic drinks, non-alcoholic beverages, refreshing cocktails, coffee and tea, draft beer and mineral water

#### **Bar salon**

**Opening hours:** 20:00 – 24:00 bar service

- **ULTRA All Inclusive** offer features mineral water, **local and imported** alcoholic drinks, non-alcoholic beverages, refreshing cocktails, coffee and tea, draft beer and country wine
- Smoking is not allowed

#### **Coffee & pastry shop**

Start the day fresh with a tasty coffee or a steamy cappuccino and homemade sweets.

**Opening hours:** 09:00 – 17:00 bar service

## **Swimming pools & Wellness**

### **Outdoor pool:**

**Opening hours:** 09:00 – 18:00

- Sun terraces by the pool
- Complimentary sun lounges, parasols and towels
- Life guard service provided

### **Indoor pool:**

**Opening hours:** 09:00 – 18:00

- Heated
- Complimentary Jacuzzi
- Complimentary lounges and towels
- Life guard service provided

### **INFINITY POOL ADULTS ONLY 16+**

**Opening hours:** 09:00 – 18:00

**Exclusively accessible ONLY by guests of GRIFID concept rooms**

- complimentary sun lounges, parasols, pool towels
- sun terrace by the pool
- special selected music compilation
- cabanas
- Life guard service provided

### **Beach services included**

**One parasol and two sun beds (with mattresses) per room on the beach upon availability (only full-paying customers)!**

**Children, accommodated free of charge, do not receive the above services!**

## **Wellness and Relax**

Wellness and Relax center offers perfect combination of relaxing and revitalizing treatments and temptations, sophisticated atmosphere and professional staff.

**Opening hours:** 09:00 – 18:00

**All treatments, incl. sauna, steam bath, Hamam, Beauty salon are additionally charged!**

- Steam bath, sauna, hot stone massage
- Relax zone
- Boutique – massage oils, fragrances and other body products
- Hairdresser, manicure and pedicure
- Massage rooms; Facial and body treatments and range of spa treatments
- Body and face cosmetic

## **Sport & Soft animation**

### **WELL FIT ZONE**

Professional animation team takes care of the pleasant stay and active holiday at Grifid Hotel Vistamar

- Open air activities: Gymnastics, Aerobics, Adventure walk, Nordic walk, Hot Iron, Back Fit, Tae-Bo, Yoga
- Multipurpose playground in Grifid Club Hotel Bolero for basketball and volleyball, football and tennis (floodlit court, free of charge, reservation required), Foot tennis, Human soccer field
- Table tennis
- Aqua gym, Aqua Jogging, Water polo
- Gym
- Darts
- French bowls
- Bicycle tours

#### **Evening shows – daily**

#### **Grifid Mini club with daytime entertainment program for children:**

**Opening times:** 10:00 – 12:30 & 15:00 – 17:30

- For children aged 4 to 12
- Mini disco – every day
- Children show once in 2 weeks
- Theme days and activities
- Grifid Mascot – Griffi – the new joyful friend of all children
- **Complimentary use of Grifid Children Aqua Park**

**The unique for Golden Sands Grifid Aqua Park in Grifid Club Hotel Bolero** with total area of 8000 sq. m. is available free of charge for all Grifid Vistamar guests. With its two sections: for adults and for children, each one accommodating 3 slides the Grifid Aqua Park offers the fun of over 400 m. of thrilling riding experience. Changing rooms and safe deposit box available free of charge. Operating June till September, weather permitting. There are height requirements for the access of adults' aqua park section – minimum of 1.40 m. The slides:

- The PIPEline™ - a classic thriller designed with over 168 m. of alternating tunnels and high speed open flume sections
- The TOPSY-TURVY™ (Tornado Slide) - 3 open funnels oscillate the rider several times before dropping them back into the ride and onto the next funnel. A combination of over 158 m. of dark tunnels and high-speed open flume sections. A slide with no match in Europe
- The BulletBOWL™ – with a steep (over 12 m. drop), tunneled in-run (88 m. of tunnels) and compact tubing bowl, provides a truly unparalleled centrifugal experience

#### ***Paid Services***

- Parking lot – limited
- Rent a car
- Safe in room
- Spa treatments in wellness center
- Services in beauty salon
- Wine selection in all restaurants
- Baby sitter services ( for children at least 4 years old)
- Baby buggies & baby phone (on request)
- Tennis lessons for children and adults, floodlit of the tennis court
- Bicycle (when not part of the animation bicycle tour);
- Transfer from and to Varna airport

## ***Miscellaneous***

- Pets are not admitted
- **Hotel reserves the right to change opening hours of the outlets, if necessary.**
- Under Bulgarian legislation it is not allowed to smoke in the hotel lobby, restaurant, bars and rooms (indoors)
- Sun bed reservation is not accepted. Any unattended towels are removed from the pool and beach staff
- Any food and drinks could not be taken out of the restaurants due to Public and HACCP regulations