

2022 SUMMER SEASON FACT SHEET-CONCEPT

HEAVEN BEACH RESORT & SPA HOTEL

GENERAL INFORMATION	
Official Category	5* Ministry of Tourism approved
Adress	Kızılağac Mahallesi 07600 Manavgat / Antalya / Türkiye
Telephone	+90 242 777 04 44 pbx
Fax	+90 242 777 04 55
E-Mail	info@heavenbeach.com
Web address	www.lyragrouphotels.com
HEAVEN BEACH RESORT&SPA HOTEL	www.heavenbeach.com
Total number of rooms	263
Bed Capacity	558
Opening Date	2014
Last Renovation Date	2019
Open Period	Summer Season
Electricity	220 V
Hotel Area	10.000 m2
Board Type	UAI (+16 ADULT ONLY CONCEPT)
Board Hours	24 Hours
Parking Area	Yes (Free)
Currency Exchange	Yes

CERTIFICATES	Yes / No
ISO 9001,ISO 10002,ISO 22000	Yes
Blue Flaq Certificates	Yes
Safe Tourism Certificate	Yes

TRANSPORTATION	KM
Manavgat City Center	10 km
Antalya International Airport	90 km
The closest settlement (Kızılağac)	1 km
Side Antique City	15 km
Hospital (Manavgat)	10 km
Alanya	45 km

GAME ROOM	C/F
Billards	F
PlayStation	C
Pinball	F

LAUNDRY SERVICE	C
DOCTOR & NURSE	C
PET	Not Accepted

BUSINESS CENTER	C/F
Telephone, Fax & Photocopy	C
Wi-Fi All General Otel Area & Rooms	F

VALID CREDIT CARDS	VISA, Mastercard
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BUILDING INFORMATION	1 Main Building (Ground Floor + 6 Floors)					
ROOM INFORMATION	King Suit	Premium Suit	Superior SUIT	Deluxe SUIT	Standart LV	Standart SV
Konum	Main Building	Main Building	Main Building	Main Building	Main Building	Main Building
Manzara	SEA	SEA	SEA	SEA	LAND	SEA
Numbers Of Room	1	2	25	16	73	146
Room Sqm	110	65	48	30/35	30	28/40
Max. Capacity	4	4	4	2	2	3
Aircondition	Central	Central	Central	Central	Central	Central
Aircondition Hours	May vary depending on seasonal conditions					
TV (LCD)	Satellite	Satellite	Satellite	Satellite	Satellite	Satellite
Safe	Free	Free	Free	Free	Free	Free
Telephone	Yes/Paid	Yes/Paid	Yes/Paid	Yes/Paid	Yes/Paid	Yes/Paid
Balcony	Yes/2	Yes/2	Yes/2	Yes/1	Yes/1	Yes/1
Flooring	Laminate	Laminate	Laminate	Laminate	Laminate	Laminate
Jacuzzi	Yes	Yes	No	Yes	No	Yes/4 rooms only
Bathroom-WC/Piece	Yes/1	Yes/1	Yes/1	Yes/1	Yes/1	Yes/1
Shower	No	No	Yes	Yes	No	Yes
Minibar	Everyday	Everyday	Everyday	Everyday	Everyday	Everyday
Tea-Coffee Set	Yes	Yes	Yes	Yes	Yes	Yes
Hair Dryer	Yes	Yes	Yes	Yes	Yes	Yes
Slipper	Yes	Yes	Yes	Yes	Yes	Yes
Guest Amenities	Yes	Yes	Yes	Yes	Yes	Yes
Wifi	Yes/ Free	Yes/ Free	Yes/ Free	Yes/ Free	Yes/ Free	Yes/ Free
Cleaning	Everyday	Everyday	Everyday	Everyday	Everyday	Everyday
Linens Set Changing	Everyday	1 in 2 days	1 in 2 days	1 in 2 days	1 in 2 days	1 in 2 days
Towel Changing	Everyday	Everyday	Everyday	Everyday	Everyday	Everyday
Luggage Service	Yes	Yes	Yes	Yes	Yes	Yes
Disabled Room	No	No	NO	No	Yes /2 Rooms	No
HEAVEN BEACH RESORT&SPA - PRIVATE SERVICES						
VIP Quest Amenities	Yes	Yes	Yes	Yes	No	No
Bathrobe	Yes	Yes	Yes	Yes	No	No
Beach Bag	Yes	Yes	No	No	No	No
Beach Towel in the Room	Yes	Yes	No	No	No	No
Turn-Down Service	Yes	Yes	No	No	No	No
One Time Free Pavillion Usage	Yes	Yes	No	No	No	No
Free A'la Carte Restaurant Usage (Once for minimum 5 nights stay)	Yes	Yes	No	No	No	No

FOOD & BAVERAGE	LOCATION	HOURS	SERVICE
Breakfast	Main Restaurant	07:00-10:00	Buffet
Late Breakfast	Main Restaurant	10:00-11:00	Buffet
Branch (Sundays Only)	Main Restaurant	10:00-14:00	Buffet
Lunch	Main Restaurant	12:30-14:00	Buffet
Dinner	Main Restaurant	19:00-21:00	Buffet
Nigth Buffet	Main Restaurant	23:00-03:00	Buffet
Snack Service (A'la Carte)	Pool Snack	12:00-16:00	Soft A'la Carte
Snack Service (A'la Carte)	Beach Snack	12:00-16:00	Soft A'la Carte
Snack Service(Waffle/Donut)	Beach Snack	16:00-17:00	Buffet
Ice Cream Service	Pool Snack	12:00-16:00	Buffet
Turkish Pancake Service	Beach Snack	12:00-14:00	Buffet
Patisserie Service	Lounge Bar	10:00-22:00	Buffet

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SPORTS & HEALTHS	C/F
Fitness Center (08:00-19:00)	F
Turkish Bath (09:00-20:00)	F
Massage	C
Steam Room	F
Beauty Center	C
Spa Products	C
VIP Spa	C
Pilates Lessons	C
Swimming Lessons	C
Diving Lessons	C
Water Sports	C
Beach Volleyball	F
Tennis	NO
Tennis Ligthing	NO
Basketball	NO
Table Tennis	F
Dart	F
Boccia	F
Chess-Backgammon	F
Aerobik	F
Gymnastic	F
Water Gymnastic	F
Strep-Streching	F
Awater Ball	F

CONFERENCE HALLS	
Conference Hall -1	350 Sqm
Conference Hall -2	60 Sqm
Wifi-Wlan Internet, Projection,Curtain, Microfon,Sound System,Led TV	Free

SHOPS	C/F
Market	C
Boutique	C
Photographer	C
Hair Dresser	C
Rent a Car	C
Transfer	C
Water Pipe	C

A'LA CARTE RESTAURANTS	ACCOMODATION	MENU	HOURS	SERVICE	CAPACITY
Lalezar A'La Carte	1 Time in 7 Nighths Stay	TURKISH	19:00 - 21:00	A'La Carte	15 Pax
Cielo A'La Carte	1 Time in 7 Nighths Stay	ITALIAN	19:00 - 21:00	A'La Carte	20 Pax
Tanuki A'La Carte	1 Time in 7 Nighths Stay	FAR EAST	19:00 - 21:00	A'La Carte	15 Pax
Elysium A'La Carte	1 Time in 7 Nighths Stay	FISH	19:00 - 21:00	A'La Carte	20 Pax

- * In our A'La carte restaurants; One time use is free for 7-night stays, second usage within 7 days is charged.
- * Our A'La carte restaurants serve between 01 May and 20 October. Opening-closing dates vary depending on weather conditions.

BARS	SERVICE	LOCATION	HOURS	CONTENT
Lobby Launch Bar	Self Service	Main Building	10:00 - 00:00	Local/Import Alcoholic, Without Alcoholic & Cocktails
Irish Pub	Self Service	Main Building	00:00 - 07:00	Local Alcoholic, Without Alcoholic & Cocktails
Disco Bar	Self Service	Main Building	23:30 - 02:30	Local Alcoholic, Without Alcoholic & Cocktails
Beach Bar	Self Service	Beach	10:00 - 18:00	Local Alcoholic, Without Alcoholic & Cocktails
Beach Bar(Show Time)	Self Service	Beach	21:30 - 23:30	Local Alcoholic, Without Alcoholic & Cocktails
Pool Bar	Self Service	Main Building	10:00 - 18:00	Local Alcoholic, Without Alcoholic & Cocktails
Mini Bar	Private Service	Main Building	10:00 - 16:00	Daily Minibar filling Soft Drinks & Beer
Room Service	Private Service	Main Building	24 Hours	Food & Beverage Service

- * Alcoholic drinks are not served at breakfast. Fresh Squeezed Orange Juice at Breakfast is served free of charge.
- * Bottle Services are PAID, Alcoholic Drinks are not served to those under 18.
- * Orders from bars are served in the form of max 2 drinks per person. Tray etc. Cannot serve Customer Beverages with equipment.
- * The opening / closing days and hours of our bars vary depending on weather conditions.

POOL INFORMATION	NUMBER	DEPTH/SQM	WORKING HOURS	C/F
Outdoor Pool (Main Building)	1	140 cm / 750 Sqm	08:00 - 18:00	F
Indoor Pool (Main Building)	1	140 cm / 250 Sqm	08:00 - 18:00	F

- * Our pools are open between the Opening and Closing dates, and the dates vary depending on weather conditions.

Entertainment & Beach Service	Opening/Closing	C/F
Activities	Everyday Animation Shows & Activities	F
Disco	Everyday	F
Gala Dinner (15 May - 15 September)	Once in 14 Days	F
Consept Nights (15 May - 15 September)	5 Times in a Week	F
Beach Length	250 mt	F
Beach Type	Sandy- Pebble	F
Beach Towel		F
Sunbeds & Cushions & Umbrellas		F
CABANA / Pavillon Usage	09:00-18:00	C
Beach Usage		F

HONEYMOON ROOM CONCEPT	At the entrance to the room; First Day Breakfast, Room Decoration, Bathrobe, Guest amenities , Heart-shaped Cake, Seasonal Fruits, Champagne, Minibar, Hot Drink Set-up, Celebration Card.	F
WEDDING ANNIVERSARY ROOM CONCEPT	At the entrance to the room; With Room Decoration, Bathrobes,Boucle Supplies, Heart-shaped Cake, Seasonal Fruits, Sparkling Wine, Minibar, Hot Drink Se-up, Celebration Card	F
BIRTHDAY ROOM CONCEPT	At the entrance to the room; Bathrobes, Boucle Supplies, Heart-shaped Cake, Minibar, Hot Drink Set-up, Celebration Card.	F

C	CHARGED SERVICES
F	FREE SERVICES