

Senza Grand Santana Hotel Services

We have thought of your comfort and needs for you, our esteemed guests, to reach your dream holiday, to the finest detail, and brought it to life for you. We are honored to welcome you at our facility with our wishes for a unique and unforgettable holiday in this exceptional corner of our Alanya.

Location;

Our hotel is located in Mahmutlar Town, 145 km from Antalya and 7 km from Alanya city center, by the seafront. It is possible to reach the beach directly from the underpass of our hotel. Our hotel was built in 2001 and was last renovated in the 2020 season.

It is in the form of a seven-storey block building on a total area of 12 000 m² and has a total of 307 rooms.

262 rooms STANDARD (2 + 1/3/3 + 1 person, 1 double, 2 single beds, 24 m². 3 of these rooms are disabled rooms)
45 rooms Fam SUITE (two rooms, connecting door, one bathroom 3+ 2/4 +1/5 / 5 + 1 person and sofa bed, 32/34 m²)

Senza Grand Santana
Room facilities:

- bathroom / toilet - the shower
- hairdryer
- air conditioning
- Tile
- balcony
- LCDTV
- Telephone in room and bathroom
- Mini Bar
- Safe (SurCharge)
- Wifi (SurCharge)
- Room Services (SurCharge)
- Soft drink on arrival day. (After only water)

Senza Grand Santana Outlet

- Main Restaurant
- 5Bars
- 1 outdoor swimming pools (850 m²)
- 1 Pool with 3 water slides
- Indoor pool (in the summer season not heated)
- Doctor (at the hotel during limited hours, not for free)
- SPA center
- Hairdresser (surcharge)
- Shops
- Babysitting (surcharge)
- Meeting Room

**Senza Grand Santana
for children**

- Children's Pool with two water slides
- Children's Playground
- Mini Club (4-12 years)
- Babysitting (surcharge)

**Senza Grand Santana charge
free services**

- Sunbeds; Cushions; Umbrella
- Turkish Bath with reservation between 18:00-19:00 hour
- Outdoor Fitness Club
- Beach Volleyball
- Table Tennis
- Animation Programs
- Disco

**Senza Grand Santana
chargeable services**

- Safety Deposit Box
- Wi-Fi internet
- Phone & Fax
- Mail
- Massage, Steam Bath, Sauna
- Billiards
- Water Sports
- Diving School
- Hairdresser
- Babysitter
- Doctors
- Fresh Fruit Juices

Travellers Cheques, Eurocard, Mastercard, Visa.

SENZA GRAND SANTANA HOTEL ULTRA ALL INCLUSIVE CONCEPT

Restaurant Opening Times

07:30 - 10:00	Breakfast
10:00 - 10:30	Late Breakfast
10:30 - 24:00	Bistro
11:00 - 16:30	Traditional Turkish Pancakes
12:30 - 14:00	Lunch
13:00 - 18:00	Cake and Coffee Break / Looby Bar
19:00 - 21:00	Dinner / Terrace Main Restaurant
00:00 – 07:30	Midnight Soup & Bistro

Bar Opening Times

10:00-00:00	Pool Bar Local / Foreign alcoholic and non-alcoholic drinks
10:00-18:00	Beach Bar / Soft drinks and low alcohol drinks
10:00-21:00	Loby Bar / Hot cold soft drinks
24:00 HOUR OPEN	Bistro
Mini Bar	Filled at the entrance (Soft orange), water daily

SERVICE AND RESTAURANT BAR (AT DINNER HOURS)

* Aqua Park Working Hours 10: 00-12: 00/15: 00-17: 00

* Pool usage hours 07: 00-20: 00

IMPORTANT INFORMATIONS:

- * All drinks and beverages in the ultra all inclusive concept are served in glasses
- * All bottled drinks are chargeable
- * Foreign alcoholic beverages included in the concept: tekilla, vermouth, cream liqueur, rum, malt whiskey.
- * According to the law, alcohol cannot be served to those under the age of 18.
- * The hotel is not responsible for your lost items. Please use a safety deposit box.
- * Hotel management can change the locations and hours of services and activities without notice.
- * Check-in time to the hotel is 14:00 and check-out time is 12:00. Late departures until 17:00 are charged. Please contact the Reception.
- * Room cleaning is done every day. Linen in your room are changed every 3 days and towels every other day.
- * Please do not take the room towels from the room.
- * Any damage to the room materials is subject to a fee.
- * You can dial 304 and 9 to call the reception. * Pets are not accepted in the facility.
- * Please do not take food and drink to the rooms.
- * THE SYSTEM IS ULTRA ALL INCLUSIVE AND IT IS SUITABLE TO WEAR OUR ARM BANDS TO GET SERVICE. * IN RESTAURANTS AND INDOOR AREAS, PLEASE, YOU ARE REQUESTED TO WEAR A MASK.

WE WISH YOU A GOOD HOLIDAY AS GRAND SANTANA HOTEL FAMILY

ENJOY YOUR HOLIDAYS

SENZA GRAND SANTANA HOTEL