

# LONG BEACH RESORT & SPA

## 18.03 – 07.11.2023 SUMMER – UAI FACT SHEET

### GENERAL INFORMATION

<b>HOTEL NAME</b>	<b>LONG BEACH RESORT HOTEL &amp; SPA DELUXE</b>		
<b>CLASSIFICATION</b>	<b>5 Stars Hotel</b>		
<b>ADDRESS</b>	Türkler Mah. Akdeniz Bulvarı No: 26 Alanya – ANTALYA – TÜRKİYE		
<b>TELEPHONE</b>	+90 242 534 10 10 ( pbx )		
<b>FAX</b>	+90 242 534 10 23	+90 242 534 10 24 ( Accounting Office )	
<b>COMMERCIAL TITLE</b>	Hayat Sağlık Hizmetleri Yat. İşl. Turz. Taah. Tic. ve San. A.Ş.		
<b>TAX ADMINISTRATION</b>	Doğanbey		
<b>TAX NUMBER</b>	460 001 0837		
<b>WEB PAGE</b>	<a href="http://www.longbeach.com.tr">www.longbeach.com.tr</a>		
<b>E-MAIL ADDRESS</b>	<a href="mailto:info@longbeach.com.tr">info@longbeach.com.tr</a>		
<b>IOS APPLICATION</b>	<a href="https://apps.apple.com/tr/app/longbeach-hotels/id1425743400">https://apps.apple.com/tr/app/longbeach-hotels/id1425743400</a>		
<b>ANDROID APPLICATION</b>	<a href="https://play.google.com/store/apps/details?id=com.turuncbt.longbeachhotels&amp;hl=ru">https://play.google.com/store/apps/details?id=com.turuncbt.longbeachhotels&amp;hl=ru</a>		
<b>SALES &amp; MARKETING</b>	<a href="mailto:sales1@longbeach.com.tr">sales1@longbeach.com.tr</a>		
<b>RESERVATION</b>	<a href="mailto:reservation@longbeach.com.tr">reservation@longbeach.com.tr</a>		
<b>ACCOUNTING</b>	<a href="mailto:muhasebe@longbeach.com.tr">muhasebe@longbeach.com.tr</a>		
<b>FRONT OFFICE</b>	<a href="mailto:fo@longbeach.com.tr">fo@longbeach.com.tr</a>		
<b>YEAR of OPENED</b>	2006		
<b>RENOVATION YEARS</b>	In 2016 Villas' area and Villa Rooms. In 2017 Hayat Main Restaurant – A'la Carte Restaurants at main building side – SPA Center and Fitness Center. 2019 Pier ve Break water, 2020 Rooms, lobby & Patisseri, Gazebos,		
<b>NEW FACILITIES</b>	Lapiano Restaurant, Elevator count become 10 – Pirate Aqua Tower – Adventure Park with Rope, 2019 Surf Pool.		
<b>CERTIFIED DOCUMENTS</b>	ISO 9001:2015 ve ISO 22000:2015		
<b>ACREAGE</b>	75.000 m <sup>2</sup>		
<b>TOTAL ROOM</b>	773	<b>TOTAL BED</b>	1.920
<b>DISABLED ROOM INFORMATION</b>	8	<b>TOTAL BED</b>	16
	Usable indoor and outdoor places with wheelchair		
<b>BEACH</b>	600 mt. – Sand and gravel		
<b>COUNT of ELEVATOR</b>	10		
<b>TRANSPORTATION</b>	Taxi, Minibus and Bus		
<b>PARKING AREA</b>	Openair for 100 wehicle, Indoor for 25 wehicle		
<b>CREDIT CARD</b>	Visa, Mastercard		
<b>PETS</b>	Not allowed		
<b>INTERNET ACCESS</b>	Wi-fi connections in all rooms and general area		
<b>CHECK IN / OUT TIME</b>	Check In Time 14:00 and Check Out Time 12:00		
<b>VOLTAGE</b>	220 V		
<b>SHOPING CENTER</b>	5 km. – Avsallar		
<b>AIRPORT</b>	Antalya – 90 km, Gazipaşa 60 km.		
<b>HOSPITAL</b>	Alanya – 20 km.		
<b>HISTORICAL PLACES</b>	Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km.		
<b>CABLE CAR</b>	Alanya – 22 km, Tahtalı – 150 km		
<b>HORSE FARM</b>	35 km		
<b>SEA PARK</b>	200 m		
<b>RAFTING</b>	Köprülü Canyon – 80 km		

**Türkler Mahallesi Akdeniz Bulvarı No:26 07407 Alanya / ANTALYA – TÜRKİYE**

**Tel: +90 242 534 10 10 (pbx) Faks: +90 242 534 10 23-24**

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### ROOMS

ROOM TYPES		STANDARD ROOM				SUPERIOR ROOM		DISABLE		FAMILY DUBLEX ROOM		FAMILY DUBLEX SUIT ROOM		FAMILY SUIT		FAMILY CHALET		VILLA		SUIT	
		3+1	3+1	2+1	2+1	3+1	2+2	3+1	2+1	4+1	3+2	6+1	5+2	4+1	4+1	3+2	4+1	6+1	4+1		
<b>TOTAL of ROOMS</b>	<b>773</b>	554				180		8		90		30		12		24		48		7	
<b>Sea View Rooms</b>	<b>309</b>	241				86		0		40		15		6		-		-		7	
<b>Land View Rooms</b>	<b>464</b>	313				94		8		50		15		6		24		48		-	
<b>Min. - Max. Capacity</b>		3+1	3+1	2+1	2+1	3+1	2+2	3+1	2+1	4+1	3+2	6+1	5+2	4+1	4+1	3+2	4+1	6+1	4+1		
<b>m<sup>2</sup></b>		28 – 33 m <sup>2</sup>				33 m <sup>2</sup>		33 m <sup>2</sup>		50 – 55 m <sup>2</sup>		75 m <sup>2</sup>		60-85 m <sup>2</sup>		43 m <sup>2</sup>		40 m <sup>2</sup>	56 m <sup>2</sup>	110 m <sup>2</sup>	
<b>BED TYPES</b>		Sea	Land	Sea	Land	Sea	Land	Land	Land	Sea	Land	Sea	Land	Sea	Land	Sea	Land	Sea	Land	Sea	Land
<b>French</b>		-	-	105	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>French + Single</b>		93	118	-	-	-	-	4	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Twin</b>		-	-	43	105	-	-	-	4	-	-	-	-	-	-	-	-	-	-	-	-
<b>French + Twin</b>		-	-	-	-	-	-	-	-	23	23	-	-	6	6	-	24	-	24	-	-
<b>French + 3 Single</b>		-	-	-	-	-	-	-	-	17	27	-	-	-	-	-	-	-	-	-	-
<b>French + French + Twin</b>		-	-	-	-	-	-	-	-	-	-	15	15	-	-	-	-	-	-	-	-
<b>French + Twin + Twin</b>		-	-	-	-	86	94	-	-	-	-	-	-	-	-	-	-	-	24	-	-
<b>French + Siting Group</b>		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	-
<b>With 2 Bedrooms</b>			•			•		•		√		√		√		√		√		√	
<b>With 2 WC – Bath</b>			•			•		•		•		√		√		•		√		√	
<b>Shower</b>			•			•		√		•		•		√		√		√		√	
<b>Bathtub</b>			√			√		•		√		√		√		•		•		√	
<b>Jakuzi – Bathtub - Shower</b>			•			•		•		•		•		√ 4		•		•		√	
<b>Sauna</b>			•			•		•		•		•		√ 3		•		•		√	
<b>Sofa</b>			√ 431			•		√		√ 26		√		√		√		√		√	
<b>LED TV</b>			√			√		√		•		•		•		•		•		•	
<b>2 LED TV</b>			•			•		•		√		√		√		√		√		√	
<b>3 LED TV</b>			•			•		•		•		•		•		•		•		√ Upper Floor	•
<b>Split AC</b>			•			•		•		•		•		•		√		•		•	
<b>VRV AC</b>			√			√		√		√		√		√		•		√		√	

Free Wi-fi, Minibar, WC, Hair Dryer, Direct Phone Line in Room & Bathroom, Satellite TV Broadcasting, Music Channels at SAT, Kettle, Digital Safe Box ( free of use ), Laminate & Carpet Flooring, Key System with Card, Wardrobe, Space for Luggages, Fire Alarm System, Make Up Desk & Chair, Sofa, Curtain, Mirror, Picture, Ladder.

ROOM SERVICES	ROOM CLEANING	SHEET CHANGING	TOWEL CHANGING	BEACH TOWEL CHANGING	ROOM SERVICE	MINIBAR
<b>Once in 2 Days</b>	•	√	•	•	•	•
<b>Everyday</b>	√	•	√	√ With Card	•	√
<b>Paid</b>	•	•	•	•	√	•
<b>Unpaid</b>	√	√	√	√	•	√
<b>24 Hours</b>	•	•	•	•	√	•

At arrival day minibar is filling with water, mineral water, fizzy drinks and juices. Next days minibar is refilling just with water and mineral water. Kind of tea and coffee renew everyday one time.

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### FOOD & BEVERAGE SERVICES

FOOD SERVICES	SERVICE HOURS	SERVICE TYPE and LOCATION	PERSON CAPACITY		
			CLOSED	SEMI CLOSED	OPEN
Breakfast	07:00 - 10:00	Hayat Restaurant I - Open Buffet	1,000	500	•
Late Breakfast	10:00 - 11:00	Hayat Restaurant II- Open Buffet	200	250	•
Lunch	12:30 - 14:30	Hayat Restaurant I - Open Buffet	1,000	500	•
Dinner	19:00 - 21:00	Hayat Restaurant I - Open Buffet	1,000	500	300
Villa Breakfast *	08:00 - 11:00	Villa Restaurant	144	•	98
Villa Cake & Fruit Time *	15:30 - 17:00	Villa Restaurant	144	•	98
Villa Dinner *	19:00 - 21:15	Villa Restaurant	144	•	98
Breakfast Snacks	10:00 - 11:00	Aqua Amphi Bar	•	•	40
Snack Aperitif	11:00 - 18:00	Aqua Amphi Bar	•	•	40
Gözleme - Buttermilk	11:00 - 17:00	Gözleme Area	•	•	√
Patisserie	11:00 - 18:00	Madeleine Patisserie	100	•	50
Snacks	12:00 - 17:00	Mare Snack	•	•	224
		Lapiano	•	172	•
Bonfrit - Hot Dog - Hamburger	12:00 - 17:00	Beer Garden	•	•	50
Ice Cream	15:30 - 16:30	Madeleine Patisserie, Mare Snack, Fantasia Havuz Bar, Villa Bar	•	•	√
Lokma - Waffle	16:00 - 17:00	Mare Snack	•	•	224
Night Snack	23:00 - 01:00	Lapiano	100	•	•
Continental Breakfast	01:00 - 07:00	Lapiano	100	•	•

Just the guest who stay at Villa Suite, Family Chalet and Swim Up room types can use Villa Restaurants.

A'LA CARTE RESTAURANTS	CONCEPT	SERVICE HOURS	PERSON CAPACITY	
			CLOSED	OPEN
Lapiano Restaurant	Rotatively Italian and Turkish Kitchens	19:00 - 21:00	100	•
Delphin Restaurant	Fish	19:00 - 21:00	•	114
El Sombrero Restaurant	Mexican Kitchen	19:00 - 21:00	•	96
* All A'la Carte Restaurants are with extra service fee. 3Euro				
* The children between 00 - 12,99 ages; can have Child Menu free.				
* If the children between 00 - 12,99 ages have normal menu; extra service fee 3 Euro is charged.				
* Reservation is required to use A'la Carte Restaurants.				
* Service hours or presentations can be changed by management depends on season or weather conditions.				

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BEVERAGE SERVICE PLACE	SERVICE HOURS	CONCEPT
Panorama Lobby Bar	10:00 - 00:00	Ultra All Inclusive
Long Wave Lobby Bar	10:00 - 02:00	Ultra All Inclusive
Fantasia Pool Bar	10:00 - 00:00	Ultra All Inclusive
Aqua Waterfall Bar	10:00 - 18:00	Soft Drinks - Beer
Villa Bar	10:00 - 19:00 21:00 - 23:00	Ultra All Inclusive
Beer Garden	10:00 - 18:00	Soft Drinks - Beer - Hot Drinks
Vitamin Bar ( Extra Charge )	10:00 - 18:00	Fresh Fruit Juices
Madeleine Patisserie	10:00 - 00:00	Ultra All Inclusive
Prosit Beer House	18:00 - 00:00	Local Alcoholic & Nonalcoholic Beverages
Turkish Cafe	18:00 - 00:00	Kinds of Coffee & Tea
Mare Snack Bar	10:00 - 00:00	Ultra All Inclusive
Beach Bar	10:00 - 18:00	Soft Drinks - Beer - Wine
Aqua Amphi Bar	10:00 - 23:15	Local Alcoholic & Nonalcoholic Beverages
Tropicana Disco Bar	23:30 - 02:30	Ultra All Inclusive
Blend Coffee and Ice Cream Corner (Extra Charge)	10:00 - 23:00	Special Coffee and Ice Cream

- \* Beverages Included in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages.
- \* There is not any service of beverages with bottles in the hotel.
- \* All kinds of fresh fruit juices are with extra charge.
- \* Just the guest who stay at Villa Suite, Family Chalet and Swim Up room types can use Villa Bar.

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### POOLS & AQUAPARKS

RESORT POOL or AQUAPARK	OPEN	CLOSED	HEATING	FRESH WATER	NUMBER of SLIDES	DEPTH cm	AREA m <sup>2</sup>	VOLUME m <sup>3</sup>	SWIMMING POOL	SERVICE HOURS
INDOOR POOL ®	•	√	√	√	•	140	250	331	√	09:00 - 17:00
Jakuzi	•	√	•	√	•	40-90	19	18	•	09:00 - 17:00
Kids Pool	•	√	•	√	•	30	53	8	√	09:00 - 17:00
ACTIVITY POOL ( Sea Water )	√	•	•	•	•	140	650	910	√	09:00 - 17:00
WATERFALL POOL *	√	•	√	√	•	140	280	374	√	10:00 - 18:00
BIG MAIN POOL	√	•	•	√	•	140	1,324	2,220	√	09:00 - 17:00
Octopus Kids Aquapark	√	•	•	√	5	40	71	28	√	10:00 - 18:00
LAKE HOUSES ***	√	•	•	√	•	140	874	1,220	√	09:00 - 17:00
RIVER HOUSES ***	√	•	•	√	•	140	824	1,136	√	09:00 - 17:00
Kids Pool	√	•	•	√	•	30	88	16	√	09:00 - 17:00
MAIN AQUAPARK *	√	•	√	√	10	127	394	473	•	10:00 - 12:30 13:30 - 18:00
Zebra & Magic Hall Falling Pool	√	•	•	√	1	120	125	150	•	10:00 - 12:30 13:30 - 18:00
Space Hall Falling Pool	√	•	•	√	1	180	27	48	•	10:00 - 12:30 13:30 - 18:00
PIRATE AQUAPARK ** ( For Kids )	√	•	√	√	4	30-80	414	171	•	10:00 - 12:30 13:30 - 18:00
PIRATE AQUA TOWER **	√	•	√	√	7	80	358	237	•	10:00 - 12:30 13:30 - 18:00
Pirate Aqua	√	•	•	√	3	80	276	221	•	
Aqua Tower	√	•	•	√	4	40	41	16.4	•	
SURF POOL	√	•	•	√	•	5	70	3.5	•	09:00 - 12:00 13:00 - 17:00
® Heating from 25.03 till 15.04 and from 15.10 till 07.11										
* Heating at March, April, October and November.										
** Heating at March, April, May, October and November. Just one of the Pirate Aquapark is heating.										
*** Just the guest who stay at Villa Suite, Family Chalet and Swim Up room types can use Lake & River Houses' pools.										
PS: Heating periods and and service hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things on that schedule without any information										

### MEETING SERVICES

NAME of SALON	FLOOR	AREA m <sup>2</sup>	HEIGHT m	LENGHT m	WIDTH m	CAPACITY BY the ORDER		
						THEATRE	CLASS	BANQUET
BOSPHORUS ( Long )	-1	859	3.55	22.55	46.85	859	700	550
ALFA ( Meeting Room 1 )	-1	70	2.55	9.15	7.7	60	50	48
BETA ( Meeting Room 2 )	-1	55	2.55	7.45	2.25	45	35	33
GAMA ( Meeting Room 3 )	-1	67	2.55	9.15	7.3	60	50	48
* Capacities above are the maxium counts.								
* Sales & Marketing department can give more informations about price and concept.								
* Serving free Wi-fi connections at all salons.								
* Standard Equipments: Kinds of Microphone, Rostrum, Projektör and Projector Curtain. Sales & Marketing department can give more informations about the equipments.								

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\* Scene Sizes at Bosphorus Salon: Front - 740 cm, Depth - 370 cm, Height 272 cm

\* Sizes of Tables: Round Table - 180 cm, Narrow Banquet Table - 50 x 180 cm.

### ACTIVITIES and SERVICES

#### DAY TIME ANIMATIONS

Basketball, Beachvolley, Water Gym, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Dart, Kinds of Tournaments, Competitions, Pool Games.

#### EVENING PROGRAMS

Live Music at specific days, Karaoke, Sketches, Theme Nights, Disco, Special Performances and Shows, Guest Shows.

#### FREE ACTIVITIES & SERVICES

Wi-fi Connection whole area, 2 Tennis Courts ( Tartan and Artificial Turf ), Unlimited and Specified Times Fun Fair ( Chair Planes, Dodgments, Cups, Train, Ferris Wheel Gondole, Carausel ), Cinema, Table Tennis, Beachvolley, Sauna, Turkish Bath, Fitness Center. Chess, Backgammon, Table Games, Playing Cards ( can be take all from Animation Info Desk ). All Animation Activities, Aquaparks, Pools, Dart, Beach, Some Kinds of Import Beverages ( Alcoholic – Nonalcoholic ), Turkish Coffee. Long Beach Resort & SPA Honeymoon Concept. Open Buffet Breakfast & Late Breakfast & Lunch & Dinner. Snacks, Digital Safe Box in rooms.

#### PAID ACTIVITIES & SERVICES

Lighting of Tennis Courts, Tennis Racket & Balls, 7D Cinema, Billiards, Bowling, Water Sports, Diving School, Adventure Park with Rope. Massage, Peeling, Beauty Center, Foam Massage, All Kinds of SPA Services. Hairdresser, Gazebo, Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shopping Center, Rental Car, Fresh Fruit Juices, Baby & Kids Sitting, Troller, Games with Coin. Bottled Beverages, Some Kinds of Import & Premium Beverages, Room Services. Airport Transfers.

#### SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, All Kinds of Relax Care Programs, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Moss Care, Some Kinds of SPA Programs, Peeling & Foam Massage, Herbal Baths, Chocolate Cares.

#### FOR BABIES

Depends on guest requests hotel can provide Baby Cot, Bathtub, Baby Chair at Restaurants, Bottle Heater without any fee and Baby Troller with extra fee.

#### FOR KIDS AGES BETWEEN 4 – 12

Mini Club From 10:00 till 12:00 and 14:30 till 17:00 everyday. Free Painting, Kinds of Games, Kids Buffet at Hayat Main Restaurant, Playground, Mini Disco. Babysitting on request with extra fee.

#### FREE HONEYMOON CONCEPT

Private decoration with special linen sets and set up materials, Bathrobe & Slipper, Fruit Basket to the Room, Dried Fruits, Wine Service to the Room. Breakfast Service to the room on requested day ( 1 time ). 1 day free using A'la Carte Restaurant ( reservation required ).

#### IMPORTANT NOTES

- Hotel guest should use ARM BANDS while their staying at hotel.
- Bars, Beach Area, Aquaparks, Fun Fair and A'la Carte Restaurants will be open according to weather conditions at the beginning and ending seasons.
- Funfair which is located beach area is unlimited and unpaid.
- Except A'la Carte Restaurants, Foods & Beverages are self service.

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- The services and hours can be changed according to seasons and weather conditions. Hotel has rights to change all the things on that Fact Sheet without any information.
- The services and hours can be changed due to the pandemic conditions.
- Long Beach Resort & Spa Hotel guests can benefit from all the facilities of Long Beach Harmony.